



**GWALIOR SMART CITY DEVELOPMENT CORPORATION
LIMITED**

**National Competitive Bidding
REQUEST FOR PROPOSAL (RFP)**

For

**Selection of Master System Integrator for Implementation of
Intelligent Traffic Management System (ITMS)
Volume-I**

RFP No. GSCDCL/65/E-Tendering/2018-19

GMC, Authority / GSCDCL

Gwalior, Madhya Pradesh

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Disclaimer

The GSCDCL has prepared this Request for Proposals (RFP) for the “Request for Proposals for Selection of Master System Integrator for Implementation of ITMS Project”. The RFP is a detailed document with specifies terms and conditions on which the bidder is expected to work. These terms and conditions are designed keeping in view the overall aim and objectives of the ITMS Project. GSCDCL has taken due care in preparation of information contained herein and believes it to be accurate. However, neither GSCDCL or any of its authorities or agencies nor any of their respective officers employees, agents, or advisors gives any warranty or make any representations, express, or implied as to the completeness or accuracy of the information contained in this document or any information which may be provided in association with it.

The information provided in this document is to assist the bidder(s) for preparing their proposals. However this information is not intended to be exhaustive, and interested parties are expected to make their own inquiries to supplement information in this document. The information is provided on the basis that it is non-binding on GSCDCL any of its authorities or agencies, or any of their respective officers, employees, agents, or advisors. Each bidder is advised to consider the RFP as per its understanding and capacity. The bidders are also advised to do appropriate examination, enquiry and scrutiny of all aspects mentioned in the RFP before bidding. Bidders are encouraged to take professional help of experts on financial, legal, technical, taxation, and any other matters / sectors appearing in the document or specified work. The bidders should go through the RFP in detail and bring to notice of GSCDCL any kind of error, misprint, inaccuracy, or omission.

GSCDCL reserves the right not to proceed with the project, to alter the timetable reflected in this document, or to change the process or procedure to be applied. It also reserves the right to decline to discuss the Project further with any party submitting a proposal. No reimbursement of cost of any type will be paid to persons, entities submitting a Proposal.

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Definitions/Acronyms

Terms	Meanings
ABD	Area Based Development
AMC	Annual Maintenance Contract
ANPR	Automatic Number Plate Recognition
ATCS	Traffic Control System
BOM	Bill of Material
CCTV	Closed Circuit Television
COTS	Commercial Off-The-Shelf
DC	Data Centre
DMS	Document Management System
DRC	Disaster Recovery Centre
ECB	Emergency Call Box
EMD	Earnest Money Deposit
FMS	Facility Management Services
GIS	Geographical Information System
GIS	Geographical Information Systems
GPS	Global Positioning System
GSM	Global System for Mobile Communication
GST	Goods and Services Tax
ICCC	Integrated Command and Control Centre
ICT	Information and Communication Technology
IP	Internet Protocol
IPF	Information Processing Facility
ISO	International Organization for Standardization
ISWM	Integrated Solid Waste Management
IT	Information Technology
ITDP	Institute for Transportation and Development Policy
ITMS	Intelligent Traffic Management System
LOA	Letter of Acceptance
MIS	Management Information System
MSI	Master System Integrator
NIT	Notice Inviting Tender

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Terms	Meanings
OEM	Original Equipment Manufacture
OFC	Optical Fibre Cable
PA	Public Address
PoP	Point of Presence
PTZ	Pan Tilt Zoom
RFP	Request for Proposal
RLVD	Red Light Violation Detection
GSCDCL	Gwalior Smart City Development Corporation Limited
SDC	State Data Centre
SLA	Service Level Agreement
SOP	Standard Operating Procedures
SPV	Special Purpose Vehicle
SVD	Speed Violation Detection
TCV	Total Contract Value
TDS	Tax Deducted at Source
TPA	Third Party Auditor
UAT	User Acceptance Testing
UPS	Uninterrupted Power Supply
VAT	Value Added Tax
VM	Virtual Machine
VMS	Variable Message Sign

Bid Summary

Sl. #	Particular	Details
1	Date of Issue of RFP	29 August 2018
2	Last date and time for submission of written Queries for clarifications	10 September 2018
3	Date & Time of Pre-bid Meeting	12 September 2018, 15:30 hrs
4	Last date and time for submission of Online Proposals (Proposal Due Date)	24 September 2018, 17:30 hrs
5	Date and time of opening of Pre-Qualification and Technical Proposals (Proposal Opening Date)	25 September 2018, 16:00 hrs
6	Date of opening of Price Proposals	29 September 2018, 16:00 hrs . (in case any change will be intimated to the technically qualified bidders)
7	Cost of RFP Document	Rs. 50,000 (Rupees Fifty Thousand) only shall be made online through Debit/Credit card, Net banking or NEFT through the payment gateway provided on the portal, without which bids will not be accepted.
8	Address for Submission & Opening of Proposals and other relevant purposes	The Executive Director, Gwalior Smart City Development Corporation Limited, Nagar Nigam Mukhyalay, Room No: 212, City Center, Gwalior, Madhya Pradesh
9	Bid Security/EMD	Rs. 21,39,412 (Rupees Twenty One Lakh Thirty Nine Thousand Four Hundred twelve) only shall be made online through Debit/Credit card, Net banking or NEFT through the payment gateway provided on the portal, without which bids will not be accepted.
10	Email Id for correspondence	gscdctender@gmail.com
11	RFP can be downloaded from	mpeproc.gov.in

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1 Introduction

1.1 Project Background

One of the primary objectives is to enhance the safety and security, improve efficiency of city administration and promote a better quality of life for residents. In order to achieve these objectives, GSCDCL desires to foster the development of a robust ICT infrastructure that supports digital applications and ensures seamless steady state operations, traffic management, emergency response mechanisms and real time tracking of services and vital city metrics throughout the city. GSCDCL is considering the appointment of a MSI to set up Integrated Traffic Management System for Gwalior.

1.2 Project Objectives

The key objective of this project is to establish a collaborative framework where input from different smart solutions implemented by GSCDCL, and other stakeholders can be assimilated and analysed on a single platform; consequently resulting in aggregated city level information. Further this aggregated city level information can be converted to actionable intelligence, which would be propagated to relevant stakeholders and citizens.

Following are the key outcomes expected to be achieved by the proposed interventions:

- a. Improved visualization of ambient situation in the city and facilitation of data driven decision making
- b. Efficient traffic management
- c. Enhanced safety and security
- d. Better management of utilities and quantification of services
- e. Asset Management
- f. Integration with all existing and future services as identified by Gwalior Smart City Development Corporation Limited (GSCDCL) in the city including but not limited to (with provision for future scalability):
 - Smart Lighting
 - ICT Enabled Solid Waste Management
 - Intelligent Transportation System
 - E-Challan System
 - Public Bike Sharing
 - Smart Water Supply System
 - Smart Education
 - Smart Health Management System
 - City Bus Services
 - Disaster Management and Emergency Response

1.3 Purpose of this RFP

The purpose of this tender is for the Gwalior Smart City Development Corporation Limited (GSCDCL) to enter into a contract with a qualified firm for the Supply, Installation, Integration, Commissioning, Operations and Maintenance of ITMS initiative for smart city initiative of Gwalior . GSCDCL is looking to engage a Master Service Integrator -

- Who brings strong implementation experience in smart city integration and operations through integrated, multi-agency coordination platform
- Who can develop Standard Operating Procedures for the various components of the project
- Who brings forth expertise for traffic management, incident and emergency management

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- Who has experience implementing surveillance system including ITMS coupled with using the said systems efficiently through data analytics
- Who has a quality control plan in place to demonstrate that all equipment is tested and passed prior to shipping
- Who is capable of providing high quality installations of the project equipment
- Who is capable of maintaining and operating the complex smart city systems to provide maximum decision making support and performance of the systems
- Who will strongly build capacity of various stakeholders for efficient operations and management of the proposed solutions

This tender is designed to provide interested bidders with sufficient basic information to submit proposals meeting minimum requirements, but is not intended to limit a proposal's content or exclude any relevant or essential data. Bidders are at liberty and are encouraged to expand upon the specifications to evidence superior bid understanding and service capability.

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2 Instruction to Bidders

2.1 General Information and Guidelines

2.1.1 RFP Format

The Request for Proposal (RFP) consists of 3 (Three) Volumes viz.

1. RFP Volume I: Instruction to Bidders
2. RFP Volume II: Scope of Work
3. RFP Volume III: Master Service Agreement

2.2 Purpose

GSCDCL seeks the services of a reputed IT company, for “Request for Proposals for Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)”. This document provides information to enable the bidders to understand the broad requirements to submit their Proposals.

The detailed scope of work is provided in RFP Vol-II.

2.2.1 Sub-Contracting

The bidder would be allowed to sub-contract work, including for the following:

- Cabling and fixtures work, and all electrical & civil work (if any) during implementation
- Non- Technical Facility Management Staff at Command & Control Centre.

The MSI may subcontract/outsourcing the OEM services like system configurations, commissioning, product servicing and up gradation support during O&M period from OEMs only.

Sub-contracting shall be allowed only with prior written approval of GSCDCL. However, even if the work is sub-contracted, the sole responsibility of the work shall lie with the MSI. GSCDCL will have rights to reject the proposed sub-contracting agency without giving any reason.

The MSI shall be held responsible for any delay/error/non-compliance etc. of its sub- contracted vendor. The details of the sub-contracting agreements (if any) between both the parties would be required to be submitted to GSCDCL.

2.2.2 Completeness of Bid

The Bid should be complete in all respects. Failure to furnish all information required by the RFP document or submission of a proposal not substantially responsive to the RFP document in every respect will be at the Bidder's risk and may result in rejection of its Bid without any prejudice.

2.2.3 Bid Price

- i. Commercial Bid shall be as per the format provided in Annexure 3. Bidders shall give the required details of all applicable taxes, duties, other levies and charges etc. in respect of direct transaction between GSCDCL and the Bidder.
- ii. Bidders shall quote for the entire scope of contract on a “overall responsibility” basis such that the total bid price covers Bidder’s all obligations mentioned in or to be reasonably inferred from the bidding documents in respect of providing the product/services.

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- iii. Prices quoted by the Bidder shall remain firm during the entire contract period and not subject to variation on any account. However, any changes in exchange rates, duties and taxes should be adjusted accordingly as these are beyond the control and changes as per government regulations time to time. A bid submitted with an adjustable price quotation shall be treated as non-responsive and rejected. For evaluation purpose, quoted price, exclusive of taxes, shall be considered. However, if any, statutory variation like taxes /duties/levies or there is introduction of any new taxes /duties/ levies by any state Government or central Government, that will considered separately as and when changes occurred.

2.2.4 Proposal Preparation Costs

- i. The bidder shall submit the bid at its cost and expense. GSCDCL shall not be held responsible for any cost incurred by the bidder. Submission of a bid does not entitle the bidder to claim any cost and rights over GSCDCL and GSCDCL shall be at liberty to cancel any or all bids without giving any notice.
- ii. All materials submitted by the bidder shall be the absolute property of GSCDCL and no copyright etc. shall be entertained by GSCDCL.

2.2.5 Amendment of RFP Document

All the amendments made in the document would be published on the e-Tendering Portal and shall be part of RFP.

The Bidders are advised to visit the e-tendering portal on regular basis to check for necessary updates. GSCDCL also reserves the right to amend the dates mentioned in this RFP.

In order to allow prospective bidders a reasonable time to take the amendment into account in preparing their bids, GSCDCL, at its discretion, may extend the deadline for submission of bids. Such extensions shall be uploaded on website of the <https://www.mpeproc.gov.in>

2.2.6 Supplementary Information to the RFP

If GSCDCL deems it appropriate to revise any part of this RFP or to issue additional data to clarify an interpretation of provisions of this RFP, it may issue supplements to this RFP. Any such corrigendum/addendum shall be deemed to be incorporated by this reference into this RFP.

2.2.7 GSCDCL's Right to Terminate the Process

GSCDCL may terminate the RFP process at any time and without assigning any reason. GSCDCL reserves the right to amend/edit/add/delete any clause of this RFP Document. This will be informed to all and will become part of the RFP and information for the same would be published on the e-Tendering portal.

2.2.8 Site Visit and Verification of Information

- i The Bidders are encourage to visit and examine the site or sites and obtain for itself, at its own responsibility and risk, all information that may be necessary for submission of the bid and

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entering into the Contract. The costs of visiting the site or sites shall be at the Bidder's own expense.

- ii GSCDCL will arrange for the Bidder and any of its personnel or agents to gain access to the relevant site or sites, provided that the Bidder gives GSCDCL adequate notice of not less than 5 (Five) days prior to such proposed visit.
- iii No request for site visits shall be entertained and any visit arranged or scheduled a week before the deadline for the submission of the Bids and prior to the award of Contract.

2.2.9 Conflict of Interest

The Bidder is required to provide professional, objective, and impartial advice, at all times holding the GSCDCL's interests paramount, strictly avoiding conflicts with other assignments or its own corporate interests, and acting without any consideration for future work.

The Bidder has an obligation to disclose to the GSCDCL any situation of actual or potential conflict that impacts its capacity to serve the best interest of its GSCDCL. Failure to disclose such situations may lead to the disqualification of the Bidder or the termination of its Contract.

In the event of disqualification, GSCDCL shall forfeit and appropriate the EMD, if available, with respect to pre-estimated compensation and damages payable to GSCDCL for, inter alia, the time, cost and effort of GSCDCL including consideration of such Bidder's Bid, without prejudice to any other right or remedy that may be available to GSCDCL hereunder or otherwise.

Conflict between consulting activities: a firm that has been engaged by the GSCDCL to provide goods, works, or non-consulting services for a project, or any of its affiliates, shall be disqualified from providing consulting services resulting from or directly related to those goods, works, or non-consulting services. Conversely, a firm hired to provide consulting services for the preparation or implementation of a project, or any of its affiliates, shall be disqualified from subsequently providing goods or works or non-consulting services resulting from or directly related to the consulting services for such preparation or implementation

Conflict among consulting assignments: a Bidder (including its experts and sub-bidders) or any of its affiliates shall not be hired for any assignment that, by its nature, may be in conflict with another assignment of the Bidder for the same or for another GSCDCL

Relationship with the GSCDCL's staff: a Bidder (including its experts and sub-bidders) that has a close business or family relationship with a professional staff of the GSCDCL (or of the GSCDCL, or of implementing agency, or of a recipient of a part of the Bank's financing) who are directly or indirectly involved in any part of (i) the preparation of the Terms of Reference for the assignment, (ii) the selection process for the Contract, or (iii) the supervision of the Contract, may not be awarded a Contract, unless the conflict stemming from this relationship has been resolved

2.2.10 Fraud and Corrupt Practices

- a. The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in this RFP, GSCDCL shall reject a Bid without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the "Prohibited Practices") in the Selection Process. In such an event, GSCDCL shall, without prejudice to its any other rights or remedies,

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- forfeit and appropriate the EMD or PBG, as the case may be, with respect to pre-estimated compensation and damages payable to GSCDCL for, inter alia, time, cost and effort of GSCDCL, in regard to the RFP, including consideration and evaluation of such Bidder's Bid.
- b. Without prejudice to the rights of GSCDCL under Clause above and the rights and remedies which GSCDCL may have under the LOI or the Agreement, if a Bidder is found by GSCDCL to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the LOI or the execution of the Agreement, such Bidder shall not be eligible to participate in any tender or RFP issued by GSCDCL during a period of 3 years from the date such Bidder is found by GSCDCL to have directly or through an agent, engaged or indulged in any Prohibited Practices.
 - c. For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them:
 - i. "corrupt practice" means (1) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of GSCDCL who is or has been associated in any manner, directly or indirectly with the Selection Process or the LOI or has dealt with matters concerning the Agreement or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of GSCDCL, shall be deemed to constitute influencing the actions of a person connected with the Selection Process); or (2) save as provided herein, engaging in any manner whatsoever, whether during the Selection Process or after the issue of the LOA or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the Award or the Agreement, who at any time has been or is a legal, financial or technical consultant/adviser of GSCDCL in relation to any matter concerning the Project;
 - ii. "fraudulent practice" means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
 - iii. "coercive practice" means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any person's participation or action in the Selection Process;
 - iv. "undesirable practice" means (i) establishing contact with any person connected with or employed or engaged by GSCDCL with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
 - v. "Restrictive practice" means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Selection Process.

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Key Requirements of the Bid

2.2.11 RFP Document/Tender Fee

RFP can be downloaded from the website **www.mpeproc.gov.in**. The payment of Rs.50,000 (Rupees Fifty Thousand only) towards the cost of bid document shall be made online through Debit/Credit card, Net banking or NEFT through the payment gateway provided on the portal, without which bids will not be accepted.

Earnest Money Deposit (EMD)

1. In terms of this RFP, a Bidder is required submit EMD of **Rs. 21,39,412 (Rupees Twenty One Lakh Thirty Nine Thousand Four Hundred twelve)** shall be made online through Debit/Credit card, Net banking or NEFT through the payment gateway provided on the portal, without which bids will not be accepted.
2. The Unsuccessful Bidder's EMD will be returned within 90 days from the date of opening of the financial proposal. The Bid Security, for the amount mentioned above, of the successful bidder would be returned after 30 days upon submission of Performance Bank Guarantee for an amount equal to 10 % of Total Contract Value in the format provided in **Annexure 8** of the RFP.
3. No interest will be paid by GSCDCL on the EMD amount and EMD will be refunded to the all Bidders (including the successful bidders) without any accrued interest on it
4. The Bid submitted without EMD, mentioned above, will be summarily rejected
5. The EMD may be forfeited:
 - a. If a Bidder withdraws his bid or increases his quoted prices during the period of bid validity or its extended period, if any.
 - b. In case of a successful bidders, if the Bidder fails to sign the contract in accordance with the terms and conditions.
 - c. If during the bid process, a bidder indulges in any such deliberate act as would jeopardise or unnecessarily delay the process of bid evaluation and finalisation.
 - d. If, during the bid process, any information is found false/fraudulent/mala-fide, and then GSCDCL shall reject the bid and, if necessary, initiate action.
6. The decision of GSCDCL regarding forfeiture of the EMD shall be final and binding upon bidders.

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2.3 Bid Submission Instructions

2.3.1 Bid Submission Format

The entire Bid shall be submitted strictly as per the format specified in this RFP. Bids with any deviation from the prescribed format are liable for rejection.

2.3.2 Bid Submission Instructions

1. Complete bidding process will be online (www.mpeproc.gov.in) in four covers system. Submission of bids shall be in accordance to the instructions given in the Table below:

Particulars	Instructions
Cover 1	Proof of submission of RFP Document Fee and EMD
Cover 2: Pre-Qualification Proposal	The Pre-Qualification Proposal shall be prepared in accordance with the requirements specified in this RFP and the formats are prescribed in Annexure 1 of the RFP Pre-Qualification Proposal should be submitted through online bid submission process only.
Cover 3: Technical Proposal	The Technical Proposal shall be prepared in accordance with the requirements specified in this RFP and the formats are prescribed in Annexure 2 of the RFP Technical Proposal should be submitted through online bid submission process only.
Cover 4: Financial Proposal	The Financial Proposal shall be prepared in accordance with the requirements specified in this RFP and in the formats prescribed in Annexure 3 of the RFP. Financial Proposal should be submitted through online bid submission process only.

Note: GSCDCL will conduct the bid evaluation based on documents submitted through online e-tendering portal only.

2. The following points shall be kept in mind for submission of bids;
 - a. GSCDCL shall not accept delivery of Bids in any manner other than that specified in this RFP. Bid delivered in any other manner shall be treated as defective, invalid and rejected.
 - b. The Bidder is expected to price all the items and services sought in the RFP and proposed in the technical proposal. The Bid should be comprehensive and inclusive of all the services to be provided by the Bidder as per the scope of work and in accordance with the terms and conditions as set out in the Contract.
 - c. GSCDCL may seek clarifications from the Bidder on the technical proposal. Any of the clarifications by the Bidder on the technical proposal should not have any commercial

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implications. The Financial Proposal submitted by the Bidder should be inclusive of all the items in the technical proposal and should incorporate all the clarifications provided by the Bidder on the technical proposal during the evaluation of the technical offer.

- d. Technical Proposal shall not contain any financial information.
- e. If any Bidder does not qualify the pre-qualification criteria stated in Section 2.3.11 of this RFP, the technical and financial proposals of the Bidder shall not be opened in the e- Tendering system. Similarly, if the Bidder does not meet the technical evaluation criteria, the financial proposal of the Bidder shall be unopened in the e-Tendering system.
- f. It is required that the all the proposals submitted in response to this RFP should be unconditional in all respects, failing which GSCDCL reserves the right to reject the proposal.

2.3.3 Late Bid and Bid Validity Period

Bids received after the due date and the specified time (including the extended period if any) for any reason whatsoever, shall not be entertained and shall not be opened in the e- Tendering system. The validity of the bids submitted before deadline shall be till 180 days from the date of submission of the bid.

Late submission will not be entertained and will not be permitted by the e-Procurement Portal. The bids submitted by telex/telegram/fax/e-mail etc. shall not be considered. No correspondence will be entertained on this matter. Authority shall not be responsible for any non-receipt/non-delivery of the documents due to technical snag whatsoever at Bidder's end. No further correspondence on the subject will be entertained. Authority reserves the right to modify and amend any of the above-stipulated condition/criterion.

2.3.4 Modification and Withdrawal of Bids

No bid shall be withdrawn in the interval between the deadline for submission of bids and the expiration of the validity period specified by the Bidder on the bid form. Entire EMD shall be forfeited if any of the Bidders withdraw their bid during the validity period. Any Bids withdrawn shall not be opened and processed further.

2.3.5 Non-conforming Bids

A Bid may be construed as a non-conforming proposal and ineligible for consideration:

- a) If it does not comply with the requirements of this RFP
- b) If the Bid does not follow the format requested in this RFP or does not appear to address the particular requirements of GSCDCL

2.3.6 Language of Bids

The Bids should be submitted in English language only. If any supporting documents submitted are in any language other than English, then the translation of the same in English language is to be duly attested by the bidder and submitted with the bid, and English translation shall be validated at GSCDCL's discretion.

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2.3.7 Authentication of Bid

Authorized person of the bidder who signs the bid shall obtain the authority letter from the bidder, which shall be submitted with the Bid. All pages of the bid and its annexures, etc. shall be signed and stamped by the person or persons signing the bid.

The Bidder should submit a Power of Attorney as per the format set forth in Annexure 6, authorising the signatory of the Bid to commit the Bidder.

2.3.8 Disqualification

The bid is liable to be disqualified in the following cases or in case bidder fails to meet the bidding requirements as indicated in this RFP:

- a. During validity of the bid, or its extended period, if any, the bidder changes its quoted prices
- b. The bidder's bid is conditional and has deviations from the terms and conditions of RFP
- c. Bid is received in incomplete form
- d. Bid is not accompanied by all the requisite tender fees, EMD and documents
- e. Information submitted in technical bid is found to be misrepresented, incorrect or false, accidentally, unwittingly or otherwise, at any time during the processing of the contract (no matter at what stage) or during the tenure of the contract including the extension period if any
- f. Financial bid is enclosed with the same document as technical bid.
- g. Bidder tries to influence the bid evaluation process by unlawful/corrupt/fraudulent means at any point of time during the bid process
- h. In case any one party submits multiple bids or if common interests are found in two or more bidders, the bidders are likely to be disqualified, unless additional bids/bidders are withdrawn upon notice immediately

2.3.9 Acceptance/Rejection of Bids

- a. Authority reserves the right to reject in full or part, any or all bids without assigning any reason thereof. Authority reserves the right to assess the Bidder's capabilities and capacity. The decision of Authority shall be final and binding.
- b. Bid should be free of over writing. All erasures, correction or addition must be clearly written both in words and figures and attested.

Authority reserves the right to reject the Bid and forfeit the EMD.

2.3.10 Acknowledgement of Understanding of Terms

By submitting a Bid, each Bidder shall be deemed to acknowledge that he has carefully read all sections of this RFP, including all forms, schedules, annexure, corrigendum and addendums (if any) hereto, and has fully informed itself as to all existing conditions and limitations.

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2.3.11 Evaluation Process

- a) GSCDCL will constitute a Bid Evaluation Committee (BEC) to evaluate the responses of the bidders
- b) The BEC constituted by GSCDCL shall evaluate the responses to the RFP (Cover 1, Cover 2, Cover 3 and Cover 4) and all supporting documents / documentary evidence. Inability to submit requisite supporting documents / documentary evidence, may lead to rejection.
- c) The decision of the BEC in the evaluation of responses to the RFP shall be final. No correspondence shall be entertained outside the process of negotiation/ discussion with the Committee.
- d) The BEC may ask for meetings with the Bidders to seek clarifications on their proposals and may visit Bidder's client site to validate the credentials/ citations claimed by the bidder.
- e) The BEC reserves the right to reject any or all proposals on the basis of any deviations.
- f) Each of the responses shall be evaluated as per the criteria and requirements specified in this RFP.
- g) Please note that BEC may seek inputs from their professional, external experts in the Bid evaluation process.

2.3.12 Confidentiality

All the material/information shared with the Bidder during the course of this procurement process as well as the subsequent resulting engagement following this process with the successful bidder, shall be treated as confidential and should not be disclosed in any manner to any unauthorized person under any circumstances. The employees of the successful bidder who are proposed to be deployed on the project need to furnish a Non-Disclosure Agreement (NDA).

2.3.13 Bid Opening

- a) Total transparency shall be observed and ensured while opening the Bids. All Bids shall be opened in the presence of Bidder's representatives who choose to attend the Bid opening sessions on the specified date, time and address.
- b) GSCDCL reserves the rights at all times to postpone or cancel a scheduled Bid opening.
- c) Bid opening shall be conducted in 2 (Two) Stages;
 - i Stage 1 - RFP Document fee & Bid Security/EMD, Pre-Qualification Proposal and Technical Proposal
 - ii Stage 2 - Financial Proposal
- d) The venue, date and time for opening the Pre-qualification Proposal are mentioned in the Tender Notice in the RFP Volume I. The date and time for opening the Financial Proposals would be communicated to the qualified bidders.
- e) The Financial Proposals of only those bidders will be opened who scores equal to or more than 70 (Seventy) marks in Technical Evaluation.
- f) The Bidder's representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Bid opening being declared a holiday for GSCDCL, the bids shall be opened at the same time and location on the next working day. In addition to that, if there representative of the Bidder remains absent, GSCDCL will continue process and open the bids of the all bidders
- g) During Bid opening, preliminary scrutiny of the Bid documents shall be made to determine whether they are complete, whether required EMD has been furnished, whether the Documents have been properly signed, and whether the bids are generally in order. Bids not

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conforming to such preliminary requirements shall be prima facie rejected. GSCDCL has the right to reject the bid after due diligence is done.

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2.3.14 Evaluation of Pre-Qualification Proposals

Authority shall open Cover 1 marked "RFP Document Fee and Earnest Money Deposit (EMD)". If the contents of the Cover 1 are as per requirements of the RFP, GSCDCL shall open Cover 2 marked "Pre-Qualification Proposal". **Each of the Pre-Qualification condition mentioned in <Section 2.3.17> of the RFP is MANDATORY.** In case the Bidder does not meet any one of the conditions, the bidder will be disqualified.

The Pre-Qualification proposal MUST contain all the documents in compliance with instructions given in the Annexure 1

Response to the Pre-Qualification Requirements shall be evaluated in accordance with the requirements specified in this RFP and in the manner prescribed in Section 2.3.14 of the RFP.

2.3.15 Evaluation of Technical Proposal

The evaluation of the Technical Proposals will be carried out in the following manner:

- a) Authority will review the technical bids of the short-listed bidders to determine whether the technical proposals are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at GSCDCL's discretion.
- b) Bidders' technical solutions proposed in the bid document will be evaluated as per the requirements and guidelines specified in the Annexure 2 and technical evaluation criteria as mentioned in Section 2.3.18 of the RFP.
- c) Bidders shall make the technical presentation of the proposal to Authority as per the agenda mentioned in Section 2.3.18 of the RFP.
- d) Each Technical Proposal shall be assigned a technical score out of a maximum of 100 points. (Refer Section 2.3.18 of the RFP). In order to qualify for the opening of financial proposal, the Bidder must get a minimum overall technical score of 70 (Seventy).
- e) The Bidders are required to submit all required documentation in support of the evaluation criteria specified (e.g. Detailed Project citations and completion certificates, client contact information for verification, and all others components) as required for technical evaluation.
- f) At any time during the Bid evaluation process, BEC may seek oral / written clarifications from the Bidders. The Committee may seek inputs from their professional and technical experts in the evaluation process.
- g) Authority reserves the right to do a reference check of the past experience stated by the Bidder. Any feedback received during the reference check shall be taken into account during the technical evaluation process.
- h) The Financial Proposals of Bidders who do not qualify technically shall be kept unopened in the e-Tendering system.
- i) GSCDCL reserve the right to accept or reject any or all bids without giving any reasons thereof.
- j) GSCDCL shall inform to the technically shortlisted Bidders about the date and venue of the opening of the financial proposals.

2.3.16 Financial Proposal Evaluation

- a) All the technically qualified bidders will be notified to participate in Financial Proposal opening process.
- b) Financial Proposals for the technically qualified bidders will then be opened on the notified date and time and reviewed to determine whether the financial proposals are substantially

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responsive. Bids that are not substantially responsive are liable to be disqualified at GSCDCL's discretion.

- c) Financial Proposals that are not meeting the condition mentioned in <Annexure 3> shall be liable for rejection.
- d) Total Cost of Bid (TCB) shall be calculated based on the financial format given in <Annexure 3.2> of the RFP Volume I.
- e) Authority will correct arithmetical errors during evaluation of Price Proposals on the following basis:
 - i. if there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
 - ii. if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
 - iii. if there is a discrepancy between words and figures, the amount in words shall prevail. However, where the amount expressed in words is related to an arithmetic error, the amount in figures shall prevail subject to (i) and (ii) above.
 - iv. if there is a discrepancy between percentage and figures related to various taxes or levies, the percentage shall prevail over figure mentioned. However, where the amount expressed in percentage is related to an arithmetic error, the amount in figures shall prevail subject to (i) and (ii) above. It should also be noted that at time of payment against, the prevailing tax/levy rates will be used as on the date of approval of payment.

Except as provided in sub-clauses (i) to (iv) herein above, the Authority shall reject the Price Proposal if the same contains any other computational or arithmetic discrepancy or error.
- f) During the bid evaluation, Authority may, at its discretion, ask the Bidder for any clarification(s) of its bid. The request for clarification and the response shall be in writing, and no change in the price or substance of the bid shall be sought, offered, or permitted.

2.3.17 Pre-Qualification Criteria

The proposal failing to meet all of the below pre-qualification eligibility criteria shall be disqualified and will not be considered for technical evaluation process.

#	Basic Requirement	Specific Requirements	Documents Required
PQ 1	Legal Entity	The Bidder should be registered in India under Companies Act 1956/2013 or as amended and should have been in operation for at least 5 years as on date of submission of the bid	<ul style="list-style-type: none"> • Copy of certificate of Incorporation/Registration under Companies Act 1956 / 2013 (for Indian companies) • Global companies to provide equivalent proof of incorporation/registration • GST Registration Certificate

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#	Basic Requirement	Specific Requirements	Documents Required
PQ 2	Turnover	<p>The minimum average annual Turnover in Indian Rupees for last 3 audited financial years (2014-15, 2015-16, 2016-17) from the business area of ICT Infrastructure / IT System Integration Services shall be Rs. 50 Cr</p> <p>For the purpose of this criterion, annual turnover of only the bidding entity will be considered. Annual turnover of any parent, subsidiary, associated or other related entity will not be considered.</p>	<ul style="list-style-type: none"> • Audited financial statements for last three Financial Years. • Statutory auditor's/CA's certificate clearly specifying the annual turnover for the specified years. • MoA/AoA shall be submitted showing the area of business.
PQ 3	Net Worth	<p>The Bidder should have positive net worth as per the audited consolidated financial statements in each of the last 3 (Three) financial years 2014-15, 2015-16, 2016-17</p> <p>For the purpose of this criterion, annual turnover of only the bidding entity will be considered. Annual turnover of any parent, subsidiary, associated or other related entity will not be considered.</p>	<ul style="list-style-type: none"> • Certificate from the Statutory Auditor/CA on net worth.
PQ 4	Project Experience (ITMS/Traffic Enforcement)	<p>The Bidder should have fully completed 1 ITMS/Traffic enforcement Projects (Implementation as well as Maintenance) OR completed implementation i.e. Go-Live of all modules as per the contract as a System Integrator in India with project cost not less than INR 10 Cr in the last 3 (three) financial years</p>	<p>1. Work order/ Contract clearly highlighting the scope of work, Bill of Material and value of the contract/order with value excluding civil/mechanical/ HVAC works; Or,</p> <p>2. Completion/Commission Certificate issued/Self certificate signed by the authorized signatory</p> <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. In such case, a certificate from Chartered Accountant/ Statutory Auditor certifying that requisite work/ contract value in terms of at least 80% of capex is completed along with proof</p>

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#	Basic Requirement	Specific Requirements	Documents Required
			of payment received from the client in the Bank Account.
PQ 5	Project Experience (Surveillance)	The Bidder should have the experience of implementing at least one project including installation of RLVD, ANPR or SVD cameras for minimum 5 locations with contract value of minimum Rs. 10 Crore during last 3 years as on the Proposal Due Date.	<p>1. Work order/ Contract clearly highlighting the scope of work, Bill of Material and value of the contract/order with value excluding civil/mechanical/ HVAC works; Or,</p> <p>2. Completion/Commission Certificate issued/Self certificate signed by the authorized signatory</p> <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. In such case, a certificate from Chartered Accountant/ Statutory Auditor certifying that requisite work/ contract value in terms of at least 80% of capex is completed along with proof of payment received from the client in the Bank Account.</p>
PQ 5	Blacklisting		<p>Undertaking by the authorized signatory as per the format given as <Annexure 4></p> <p>1. Company Secretary / Self certified letter of undertaking to this effect on the letter head, signed by bidders' authorized signatory.</p>
PQ 6	Certifications	<p>The Bidder should possess the following Certifications which are valid at the time of bid submission:</p> <ul style="list-style-type: none"> • ISO 20000:2011 for IT Service Management • ISO/IEC 27001:2013 for Information Security Management System 	Copies of the valid certificate in the name of the Bidder.

2.3.18 Technical Evaluation Criteria

Technical Evaluation of the bids would be carried out on four criteria as given below:

- Bidder's profile (15%)
- Relevant Project Experience (50%)
- Approach and Methodology, presentation with Case Study and Demonstration (25%)
- Proposed team and people in organization (10%)

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#	Technical Evaluation Criteria	Max. Marks	Documents Required
TQ 1.0	<i>Bidder's Profile</i>	15	
TQ 1.1	<p>Average annual turnover of the Bidder per annum during the last three (03) financial years (i.e. FY 2015-16, FY 2016-17 and FY 2017-18). Marks shall be allotted as given below:</p> <p>>INR 75 Crore = 15 Marks > INR 60 Crore and up to INR 74.99 Crore = 12 Marks up to INR 59.99 Crore = 10 Marks</p>	15	Certificate from the Chartered Accountant / Statutory Auditor clearly specifying the annual turnover for the specified years.
TQ 2.0	<i>Bidder's Experience</i>	50	
TQ 2.1	<p>Experience of implementing project(s) on Installations of RLVD System in India in the last 7 years from the Proposal Due Date. Marks shall be allotted as below:</p> <p>1. One Project having RLVD at minimum 5 Locations / Junctions - 2 Marks</p> <p>2. One Project having RLVD at minimum 10 Locations / Junctions - 5 Marks or</p> <p>3. Two Projects having RLVD at min 10 Locations / Junctions - 5 Marks</p>	5	<p>1 Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material.</p> <p>2 Completion Certificate issued & signed by the competent authority of the client entity on letterhead</p> <p>3 Project Citation as per the format given for each project.</p> <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.</p>
TQ 2.2	<p>Experience of implementing project(s) on Installations of ANPR System in India in the last 7 years from the Proposal Due Date. Marks shall be allotted as below:</p> <p>1. One Project having ANPR at minimum 5 Locations / Junctions - 2 Marks</p> <p>2. One Project having ANPR at minimum 10 Locations / Junctions - 5 Marks or</p> <p>3. Two Projects having ANPR at</p>	5	<p>1. Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material.</p> <p>2. Completion Certificate issued & signed by the competent authority of the client entity on letterhead</p> <p>3. Project Citation as per the format given for each project.</p> <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or</p>

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#	Technical Evaluation Criteria	Max. Marks	Documents Required
	min 5 Locations / Junctions - 5 Marks		achieved at least 80% of capex) is completed.
TQ 2.3	<p>Experience of implementing project(s) on Installations of Speed Violation Detection (SVD) System in India in the last 7 years from the Proposal Due Date. Marks shall be allotted as below:</p> <p>1. One Project having SVD at minimum 5 Locations / Junctions - 2 Marks</p> <p>2. One Project having SVD at minimum 10 Locations / Junctions - 5 Marks OR Two Projects having SVD at min 5 Locations / Junctions - 5 Marks</p>	5	<p>1. Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material.</p> <p>2. Completion Certificate issued & signed by the competent authority of the client entity on letterhead</p> <p>3. Project Citation as per the format given for each project.</p> <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.</p>
TQ 2.4	<p>Experience of implementing project(s) Public Address (PA) system for a Government Authority/Undertaking in India in the last 7 years from the Proposal Due Date. Marks shall be allotted as below:</p> <p>1. One Project having PA system at minimum 5 intersections/ junctions/locations - 2 Marks</p> <p>2. One Project having Public Address (PA) system at 10 or more intersections/ junctions/locations - 5 Marks OR Two or more projects, each having Public Address (PA) system at 5 or more intersections/ junctions /locations - 5 Marks</p>	5	<p>1. Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material.</p> <p>2. Completion Certificate issued & signed by the competent authority of the client entity on letterhead</p> <p>3. Project Citation as per the format given for each project.</p> <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.</p>

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#	Technical Evaluation Criteria	Max. Marks	Documents Required
TQ 2.5	<p>Experience of implementation of Video management systems in ITMS Project /City Surveillance projects with minimum 200 cameras in India in the last 7 years from the Proposal Due Date. Marks shall be allotted as below:</p> <ol style="list-style-type: none"> 1. One Projects having VMS in ITMS / City Surveillance Project environment with 200 cameras - 5 Marks 2. Two Projects having VMS in ITMS / City Surveillance Project environment with 100 cameras each - 5 Marks 	5	<ol style="list-style-type: none"> 1. Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material. 2. Completion Certificate issued & signed by the competent authority of the client entity on letterhead 3. Project Citation as per the format given for each project. <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.</p>
TQ 2.6	<p>Experience of implementing project(s) on Traffic E-Challan System for a Government Authority/Undertaking in India in the last 7 years from the Proposal Due Date. one or more project: 5 Marks</p>	5	<ol style="list-style-type: none"> 1. Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material. 2. Completion Certificate issued & signed by the competent authority of the client entity on letterhead 3. Project Citation as per the format given for each project. <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.</p>
TQ 2.7	<p>Experience of implementing project(s) on No Helmet Detection system for Traffic in India in the last 7 years from the Proposal Due Date. Marks shall be allotted as below:</p> <ol style="list-style-type: none"> 1 One Project having No-Helmet Detection System at minimum 5 locations - 2 Marks 2 One Project having No-Helmet Detection System at 	5	<ol style="list-style-type: none"> 1. Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material. 2. Completion Certificate issued & signed by the competent authority of the client entity on letterhead 3. Project Citation as per the format given for each project. <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective.</p>

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#	Technical Evaluation Criteria	Max. Marks	Documents Required
	<p>minimum 10 or more locations – 5 Marks</p> <p>OR</p> <p>Two Projects having No-Helmet Detection System at minimum 5 or more locations each - 5 Marks</p>		<p>A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.</p>
TQ 2.8	<p>Experience of implementing project(s) on Triple Riding Detection (on Two Wheeler) system for Traffic in India in last 7 years from the Proposal Due Date, Marks shall be allotted as below</p> <ol style="list-style-type: none"> 1. One Project having Triple Riding Detection (on Two Wheeler) System at minimum 5 or more locations -2 Marks 2. One Project having Triple Riding Detection (on Two Wheeler) System at minimum 10 or more locations – 5 Marks , <p style="text-align: center;">OR</p> <p>Two Projects having No-Helmet Detection System at minimum 5 or more locations each - 5 Marks</p>	5	<ol style="list-style-type: none"> 1. Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material. 2. Completion Certificate issued & signed by the competent authority of the client entity on letterhead 3. Project Citation as per the format given for each project. <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.</p>
TQ 2.9	<p>Experience of implementing Adaptive Traffic Control system (ATCS) for a Government Authority/Undertaking in India in the last 7 years from the Proposal Due Date.</p> <p>Marks shall be allotted as below:</p> <ol style="list-style-type: none"> 3. One Project having ATCS at minimum 5 intersections/ junctions/locations - 2 Marks 4. One Project having Public ATCS at 10 or more intersections/ junctions/locations - 5 Marks <p>OR</p> <p>Two projects, each having ATCS at 5 or more intersections/ junctions /locations - 5 Marks</p>	5	<ol style="list-style-type: none"> 4. Work order/ Contract clearly highlighting the scope of work, solutions relevant to this project, Bill of Material. 5. Completion Certificate issued & signed by the competent authority of the client entity on letterhead 6. Project Citation as per the format given for each project. <p>Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.</p>
TQ 2.10	<p>Experience of implementing and managing command and</p>	5	<ol style="list-style-type: none"> 1. Work order/ Contract clearly highlighting the scope of work,

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#	Technical Evaluation Criteria	Max. Marks	Documents Required
	control centre/ data Centre / DR in India for any Central Govt. / State Govt. / PSUs/ Govt. Boards in the last 7 (Seven) financial years One Project - 2 Marks Two Projects - 5 Marks		solutions relevant to this project, Bill of Material. 2. Completion Certificate issued & signed by the competent authority of the client entity on letterhead 3. Project Citation as per the format given for each project. Note: In case of on-going Project, it must have achieved 80% of capex completion from financial and physical perspective. A certificate from Chartered Accountant/Statutory Audit or certifying that requisite work/contract value (or achieved at least 80% of capex) is completed.
TQ 3.0	Proposed Key Personnel	10	
TQ 3.1	Team Leader-cum-Program Manager	3	Based on the CVs submitted by Bidder as a part Technical Proposal.
TQ 3.2	Solution Architect	2	
TQ 3.3	Database Expert	2	
TQ 3.4	Security Expert	1	
TQ 3.5	System Admin	1	
TQ 3.6	Network Expert	1	
TQ 4.0	Demonstration and Presentation	10	
TQ 5.0	Approach & Methodology,	15	
TQ 5.1	Understanding of the project and details of proposed solution and architectures	5	Bidder to submit technical write up on the ITMS solution proposed with case study
TQ5.2	Implementation plan (should cover Solution Architecture, scalability, Interoperability and modularity features considering the future expansion of the project and the detailed project execution of plan for completing it on time)	5	
TQ 5.3	Key learnings from the similar projects and recommendation for successful execution of the proposed project	5	
	Total	100	

Note:

- Presentation shall be restricted around the submitted Technical proposal to the authority. Any deviation from the technical proposal, shall not be considered during evaluation.

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- MSI will be selected under the Quality cum Cost Based System (QCBS) with weightages on 70:30 (70% for technical proposal and 30% for financial proposal).
- Financial Proposals of only those bidders will be opened who scores equal to or more than 70 (Seventy) marks in Technical Evaluation.

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2.3.18.1 Team Evaluation Matrix

#	Resource Role	Maximum Marks	Other Requirements
1.	Team Leader-cum-Program Manager	3	a) Educational Qualification: <ul style="list-style-type: none"> • BE/B. Tech/MCA with MBA or equivalent = 1 Mark • BE / B. Tech / MCA = 0.5 Mark b) Work experience in the capacity of Project/Program Manager in ICT implementation Projects: <ul style="list-style-type: none"> • >=10 years = 1 Mark • >=8 and < 10 years = 0.5 Mark c) Project/Program management Experience in ICT implementation Project <ul style="list-style-type: none"> • > 3 Projects = 1 Marks • 2 – 3 Projects = 0.5 Mark
2.	Solution Architect	2	a) Educational Qualification: <ul style="list-style-type: none"> • BE / B. Tech with MS/M. Tech. or equivalent = 1 Mark • BE / B. Tech / MCA = 0.5 Mark b) Work experience as Solution Architect: <ul style="list-style-type: none"> • >=5 years = 1 Mark • >=3 and <6 years =0.5 Mark
3.	Database Expert	2	a) Educational Qualification: <ul style="list-style-type: none"> • BE / B. Tech with MS/M. Tech. or equivalent = 1 Mark • BE / B. Tech / MCA = 0.5 Mark b) Work experience in the capacity of DBA: <ul style="list-style-type: none"> • >=5 years = 1 Mark • >=3 and <6 years =0.5 Mark
4.	Security Expert	1	a) Educational Qualification & Experience: <ul style="list-style-type: none"> • BE / B. Tech / MCA or equivalent <ul style="list-style-type: none"> ○ >=5 years of experience in the capacity of security expert = 1 Mark ○ >3 in the capacity of security expert = 0.5 Mark
5.	System Administrator	1	a) Educational Qualification & Experience: <ul style="list-style-type: none"> • BE / B. Tech / MCA or equivalent <ul style="list-style-type: none"> ○ >=5 years of experience in the capacity of security expert = 1 Mark ○ >3 in the capacity of security expert = 0.5 Mark
6.	Network Expert	1	a) Educational Qualification & Experience: <ul style="list-style-type: none"> • BE / B. Tech / MCA or equivalent <ul style="list-style-type: none"> ○ >=5 years of experience in the capacity of security expert = 1 Mark ○ >3 in the capacity of security expert = 0.5 Mark

- **For each project to be considered for technical evaluation, resource should have worked for at-least six months on that particular project**

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- CVs needs to be provided in the format provided as Annexure 2.5 in the RFP Volume I. Deviation from prescribed format shall attract rejection of the CV.
- Deployment of key experts shall be as per the deployment plan provided in this RFP.

2.3.19 Key Personnel

GSCDCL has identified certain key positions and minimum qualifications for each of the positions that should be part of project team of the bidder (hereby referred to as “Key Personnel”). Details of these key positions are provided in <Section 2.3.18>

2.3.19.1 Initial Composition; Full Time Obligation; Continuity of Personnel

MSI shall ensure that each member of the Key Personnel devotes substantial working time as per the staffing schedule/ manpower plan to perform the services to which that person has been assigned as per the bid.

MSI shall not make any changes to the composition of the Key Personnel and not require or request any member of the Key Personnel to cease or reduce his or her involvement in the provision of the Services during the defined term of the engagement unless that person resigns, is terminated for cause, is long-term disabled, is on permitted mandatory leave under Applicable Law or retires. In any such case, the GSCDCL's prior written consent would be mandatory.

2.3.19.2 Evaluations

MSI shall carry out an evaluation of the performance of each member of the Key Personnel in connection with the Services at least once in each Contract Year. GSCDCL shall provide reasonable written notice to MSI of the date of each evaluation of each member of the Key Personnel. GSCDCL shall be entitled to provide inputs to the MSI for each such evaluation. MSI shall promptly provide the results of each evaluation to GSCDCL, subject to Applicable Law.

2.3.20 Replacement

- a) In case any proposed resource resigns, then the MSI has to inform GSCDCL within one week of such resignation.
- b) MSI shall promptly initiate a search for a replacement to ensure that the role of any member of the Key Personnel is not vacant at any point in time during the contract period, subject to reasonable extensions requested by MSI to GSCDCL.
- c) Before assigning any replacement member of the Key Personnel to the provision of the Services, MSI shall provide GSCDCL with:
 - A resume, curriculum vitae and any other information about the candidate that is reasonably requested by GSCDCL; and
 - An opportunity to interview the candidate.
- d) The Authority expects all the Key Personnel specified in the Proposal to be available during implementation of the Agreement. The Authority will not consider any substitution of Key Personnel except under compelling circumstances beyond the control of the MSI and the concerned Key Personnel. Such substitution shall be subject to equally or better qualified and experienced personnel being provided to the satisfaction of the Authority. Without prejudice to the foregoing, substitution of Key Personnel shall be permitted subject to reduction of payment equal to 0.25% of the subsequent milestone payment for each replacement.
- e) If GSCDCL objects to the appointment, MSI shall not assign the individual to that position and shall seek an alternative candidate in accordance with the resource requirements of this RFP.

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- f) MSI needs to ensure at least 4 weeks of overlap period in such replacements. GSCDCL will not be responsible for any knowledge transition to the replacement resource and any impact / escalation of cost incurred by the MSI due to resource replacement.
- g) Without prejudice to other clauses mentioned in this section, GSCDCL can ask for replacement of any Resource deployed on the project and the MSI shall replace such resource within 15 days of such communication received from the GSCDCL. No deduction of payment as mentioned in sub-clause (d) shall be applicable in this case.

2.3.21 Eligible Goods and Services, and OEM Criteria

- a) For purposes of this Clause, the term “goods” includes commodities, raw material, machinery, equipment, and industrial plants; and “services” includes services such as insurance, transportation, supply, installation, integration, testing, commissioning, training, and initial maintenance.
- b) The components (including but not limited to CCTV Cameras, Video Management System Software, ANPR Cameras & Solution, RLVD Solution, Edge Level (Field) Switches, Data Centre Switches & Routers, Servers, Storage, Racks, Desktop PC and Workstations etc.) should have existing registered service/support centre or establish in India within 30 days of award of contract. The Bidder should submit an undertaking from the OEM to that effect. The OEM of active devices including Data centres, network to be quoted by the bidder should have local Technical Assistance Centre (TAC) support in India through a toll free number and should be able to log a call 24x7 via phone, email or website for technical assistance.
- c) All CCTV Cameras, Video Management System, Video Analytics Solution/Software and any video/image processing solution within overall project offering should be ONVIF Core Specification ‘2.X’ or ‘S’ compliant and provide support for ONVIF profiles such as Streaming, Storage, Recording, Playback etc.
- d) During the Demonstration/testing of the field components at technical evaluation stage, the Technical Committee will give special attention to verify the quality, robustness and appropriateness of the proposed camera/other equipment for field scenario/conditions. If any brand / product are found un-suitable, Bidder may get dis-qualified or may be asked to replace the product with better brands meeting the tender requirements, without any change in commercial bid.
- e) For each of the goods/products, bidder shall quote only one specific make and model from only one specific OEM. Providing more than one option shall not be allowed. All goods quoted by the Bidder must be associated with item code and names and with printed literature describing configuration and functionality. Any deviation from the printed specifications should be clearly mentioned in the offer document by the Bidder.
- f) The OEM for each products or technology quoted should be in the business of that product or solution or technology for at least 5 (Five) years as on the date of release of the RFP.
- g) All the OEMs should have authorized presence (for sale or service) in India either directly or through channel partner(s) as on the date of release of RFP.
- h) The OEM for all active components should give a declaration that products or technology quoted are neither end-of-sale nor end-of-life as on the date of installation and commissioning and are not end-of-support till the successful completion of O&M period of the project as Annexure 2.8 in the RFP.
- i) The bidder’s proposed OEM should not have been blacklisted by any State / Central Government Department or Central /State PSUs as on bid submission date.

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- j) **Adequate supporting documents pertaining to the above points, along with a summary compliance table, should be submitted in the technical proposal by the Bidder.**

2.3.22 Award of Contract

2.3.22.1 Award Criteria

BSCDCL will award the Contract to the Bidder based on Quality Cum Cost Basis (QCBS). No additional cost in any form will be entertained by BSCDCL during the contract period. Total Cost of ownership shall be calculated based on the financial bid formats given in Annexure 3.2. Each of the financial bids shall be evaluated on a score of 100 points on the basis that points obtained are inversely proportional to the Price quoted and vice-versa. The methodology of scoring will be as follows:

The Normalized commercial score of the technically qualified bidders will be calculated, while considering the Commercial quote given by each of the bidders in the Financial Bid as follows:

Normalized Commercial Score of a Bidder = {lowest discounted quote / Bidders discounted quote} X 100 (adjusted to 2 decimals)

Total Bid Evaluation

The Technical Bid shall have a weightage of 70% in the overall evaluation of the Bid and the Commercial Bid shall have a weightage of 30% in the overall evaluation.

Total score = 0.7* Bidder's Technical score + 0.3 * Normalized Commercial Score

If there is any discrepancy in the Financial Bid, it will be dealt as per the following:

- i If, in the price structure quoted for the required goods/ services/ works, there is discrepancy between the unit price and total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly.
- ii If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected.
- iii If there is a discrepancy between words and figures, the amount in words shall prevail.
- iv If there is such discrepancy in an offer, the same shall be conveyed to the Bidder with target date up to which the Bidder has to send the acceptance on the above lines and if the Bidder does not agree to the decision of Authority, the Bid is liable to be ignored.

2.3.23 Letter of Acceptance

Prior to the expiration of the period of bid validity, GSCDCL will notify the successful bidder in writing or by fax or email, to be confirmed in writing by letter, that its bid has been accepted. LoA will constitute the formation of the contract. Upon the successful bidder's furnishing of Performance Band Guarantee, GSCDCL will promptly notify each unsuccessful bidder.

2.3.24 Signing of Contract

GSCDCL shall notify the successful bidder that its bid has been accepted. The successful bidder shall enter into contract agreement with GSCDCL within the time frame mentioned in the Letter of Acceptance issued to the successful bidder by GSCDCL.

On receipt of the Performance Bank Guarantee, Authority or the agency designated by Authority shall enter into a contract with the successful bidder. The Master Service Agreement is provided in RFP Volume III.

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2.3.25 Failure to Agree With the Terms & Conditions of the RFP / Contract

Failure of the successful bidder to agree with the Terms & Conditions of the RFP / Contract shall constitute sufficient grounds for the annulment of the award, in which event GSCDCL may invite the next best bidder for negotiations or may call for fresh RFP.

2.3.26 GSCDCL's Right to Accept any Bid and to Reject any or All Bids

GSCDCL reserves the right to accept or reject any Bid, and to annul the bidding process and reject any or all Bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for GSCDCL's action.

2.3.27 Performance Bank Guarantee

- a) Within fifteen (15) working days from the date of issuance of LOA, the Successful Bidder shall at his own expense submit unconditional and irrevocable Performance Bank Guarantee (PBG) an amount equivalent to 10% of contract value to GSCDCL.
- b) The PBG shall be from a Nationalized Bank or a Scheduled Commercial Bank in the format prescribed in <Annexure 8>, payable on demand, for the due performance and fulfilment of the contract by the bidder.
- c) All charges whatsoever such as premium; commission etc. with respect to the PBG shall be borne by the MSI.
- d) The PBG shall be valid till satisfactory completion of Post Implementation Support. The PBG may be discharged/returned by GSCDCL upon being satisfied that there has been due performance of the obligations of the bidder under the contract. However, no interest shall be payable on the PBG. The PBG shall be valid only up to a period of six months after the contract completion period.
- e) In case the project is delayed beyond the project schedule as mentioned in the RFP, the PBG shall be accordingly extended by the MSI till completion of scope of work as mentioned in RFP Volume II.
- f) In the event of the Bidder being unable to service the contract for whatever reason GSCDCL would invoke the PBG. Notwithstanding and without prejudice to any rights whatsoever of GSCDCL under the contract in the matter, the proceeds of the PBG shall be payable to GSCDCL as compensation for any loss resulting from the bidder's failure to complete its obligations under the Contract. GSCDCL shall notify the Bidder in writing of the exercise of its right to receive such compensation within 14 days, indicating the contractual obligation(s) for which the Bidder is in default.
- g) GSCDCL shall also be entitled to make recoveries from the bidder's bills, PBG, or from any other amount due to him, the equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement.
- h) On satisfactory performance and completion of the order in all respects and duly certified to this effect by GSCDCL, Contract Completion Certificate shall be issued and the PBG would be returned to the MSI.

2.3.28 Risk Purchase

In the event of failure to adhere to the delivery job/work schedule, GSCDCL shall have the right to get the job done or performed from alternate sources at the risk and cost of the MSI and the excess expenditure on account of this shall be recovered from PBG or pending bills or by raising a separate claim.

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2.3.29 Right to Vary Quantity

- a) At the time of award of contract, the quantity of goods, works or services originally specified in the bidding documents may be increased. It shall be without any change in the unit prices or other terms and conditions of the Bid and the bidding documents.
- b) If GSCDCL does not procure any subject matter of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation except otherwise provided in the bidding document.
- c) Repeat orders for extra items or additional quantities may be placed, if it is provided in the bidding document, on the rates and conditions given in the contract if the original order was given after inviting open competitive bids. Delivery or completion period may also be proportionally increased.

2.3.30 Warranty & Maintenance

- a) MSI shall also provide complete maintenance support for all the proposed integrated solution as outlined in this RFP for a period of 60 (Sixty) months from the date of Go-Live.
- b) During the warranty period, the bidder shall warrant that the goods supplied under the contract are new, unused, of the most recent version/models and incorporate all recent improvements in design and materials unless provided otherwise in the contract. The bidder further warrants that the goods supplied under this contract shall have no defects arising from design, materials or workmanship.
- c) GSCDCL or designated representatives of the bidder shall promptly notify MSI in writing of any claims arising under this warranty. Upon receipt of such notice, the MSI shall, within the warranty period and with all reasonable speed, repair or replace the defective systems, without costs to GSCDCL and within time specified and acceptable to GSCDCL.
- d) If the MSI, having been notified, fails to remedy the defect(s) within the period specified in the contract, GSCDCL may proceed to take such reasonable remedial action as may be necessary, at the MSI's risk and expense and without prejudice to any other rights, which GSCDCL may have against the bidder under the contract.
- e) During the comprehensive warranty period, the successful bidder shall provide all product(s) and documentation updates, patches/fixes, and version upgrades within 15 days of their availability and should carry out installation and make operational the same at no additional cost to GSCDCL.

The Successful Bidder/MSI hereby warrants GSCDCL that:

- The implemented solution represents a complete, integrated solution meeting all the requirements as outlined in the RFP and further amendments if any and provides the functionality and performance, as per the terms and conditions specified in the contract.
- The proposed solution shall achieve parameters delineated in the technical specification/requirement.
- The successful bidder shall be responsible for warranty services from licensors of products included in the systems.
- The successful bidder undertakes to ensure the maintenance of the acceptance criterion/standards in respect of the systems during the warranty period.

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2.3.31 Failure to agree with the Terms & Conditions of the RFP

Failure of the successful bidder to agree with the Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event Authority may call for new bids. In such a case, Authority shall invoke the PBG and/or forfeit the EMD.

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Annexure 1 - Guidelines for Pre-Qualification Proposal

Annexure 1.1 - Check-list for the Pre-Qualification Proposal

Sr.	List of Documents	File Name & Page No.	Submitted (Y / N)	Description
1.	Tender Fee and EMD submitted			
2.	Bid Covering Letter As per format provided at Annexure 1.2			Reference No: Date of Letter:
3.	Bidders' Particulars As per format provided at Annexure 1.3			Name of Bidder(s):
4.	Power of Attorney (PoA) / Letter of Authorization in favour of Authorized signatory As per format provided at Annexure 6			Date of PoA / LOA: Name of Authorize Person:
5.	Declaration for not blacklisted by Central/State Government / PSU entity in India or similar agencies globally for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices, in past 3 (Three) years. As per format provided at Annexure 4			Reference No: Date of Letter:
7.	Copy of Certificate of Incorporation / Registration under Companies Act, 1956/2013 or corresponding Act in abroad (If any)			Registration Number and Date of Incorporation
8.	Certificate from the Statutory Auditor / CA on turnover details from the "business areas" over the last 3 (Three) financial years 2014-15, 2015-16 and 2016-17			Year-wise details of turnover
9.	Certificate from the Statutory Auditor / CA on net worth			Total Positive Net worth (In Rs.): Certificate Date:

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10	Project experience (s)			Project Case study + Copy of work order or Completion certificate / Phase Completion Certificate from client/Statutory auditor / Self certificate of the bidder(s) (50 % payment received from the client on CAPEX)
11.	Valid Copy of certificates in the name of the Bidder			Name of Certificate: Issued By: Issuing Date: Validity Date:
12.	Valid Copy of proof to validate that the Bidder should have office in the State of Madhya Pradesh or should furnish an undertaking that the same would be established within 60 days of signing the contract, if project is awarded.			Copy of utility bills Or Undertaking Letter number & date

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Annexure 1.2 - Pre-Qualification Cover Letter

(To be submitted on the letterhead of the bidder)

Date:

To,
Executive Director, GSCDCL
Gwalior Smart City Development Corporation Limited

Subject: Bid for "Selection of Master System Integrator (MSI) for Implementation Intelligent Traffic Management System (ITMS) for Gwalior City"

RFP Reference No: <Reference Number>

Dear Sir,

With reference to your "Request for Proposals for Selection of Master System Integrator for Implementation of " Integrated Command and Control Centre & Surveillance System for Gwalior City", we hereby submit our Prequalification Proposal, Technical Proposal, and Financial Proposal, for the same.

We hereby declare that:

- a. We hereby acknowledge and unconditionally accept that the Authority can at its absolute discretion apply whatever criteria it deems appropriate, not just limiting to those criteria set out in the RFP and related documents, in short listing of Agency for providing services.
- b. We have submitted EMD of INR [] and Tender fee of INR 50,000 in favour of Gwalior Smart City Development Corporation Limited.
- c. We hereby declare that all information and details furnished by us in the Bid are true and correct, and all documents accompanying such application are true copies of their respective originals.
- d. We agree to abide by our offer for a period of 180 days from the date of opening of pre-qualification bid prescribed by Authority and that we shall remain bound by a communication of acceptance within that time.
- e. We have carefully read and understood the terms and conditions of the RFP and the conditions of the contract applicable to the RFP. We do hereby undertake to provision as per these terms and conditions.
- f. In the event of acceptance of our bid, we do hereby undertake:
 - To supply the products and commence services as stipulated in the RFP document
 - To undertake the project services for entire contract period from the date of signing of the contract as mentioned in the RFP document.
 - We affirm that the prices quoted are inclusive of design, development, delivery, installation, commissioning, training, providing facility management and handholding support, and inclusive of all out of pocket expenses, taxes except GST, levies discounts etc.
- g. We do hereby undertake, that, until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and notification of award of contract, shall constitute a binding contract between us.
- h. We understand that the Authority may cancel the bidding process at any time and that Authority is not bound to accept any bid that it may receive without incurring any liability towards the bidder.

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- i. We fully understand and agree to comply that on verification, if any of the information provided in our bid is found to be misleading the selection process, we are liable to be dismissed from the selection process or termination of the contract during the project, if selected to do so

In case of any clarifications please contact by email at

Thanking you,

Yours sincerely,

(Signature of the bidder)

Printed Name Designation

Seal

Date: Place:

Business Address:

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Annexure 1.3 - Format to share Bidder's Particulars

The Table below provides the format in which general information about the bidder must be furnished.

Sr.	Information	Details
1.	Name of Bidding firm:	
2.	Address and contact details of Bidding firm:	
3.	Firm Registration Number and Year of Registration	
4.	Web Site Address	
5.	Status of Company (Public Ltd., Pvt. Ltd., etc.)	
6.	Company's GST Registration No.	
7.	Company's Permanent Account Number (PAN)	
8.	Company's Revenue for the last 3 years (Year wise)	
9.	Name, Designation and Address of the contact person to whom all references shall be made regarding this RFP:	
10.	Telephone number of contact person:	
11.	Mobile number of contact person:	
12.	Fax number of contact person:	
13.	E-mail address of contact person:	

Please submit the relevant proofs for all the details mentioned above along with your Bid response

Authorized Signatory Name

Seal

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Annexure 2 – Guidelines for Technical Proposal

Annexure 2.1 - Check-list for the Technical Proposal

Sr.	List of Documents	File Name & Page No.	Submitted (Y / N)	Description						
1.	Technical Bid Cover Letter As per format provided at Annexure 2.2			-						
2.	Project Citations As per format provided at Annexure 2.3			-						
3.	Structure for Proposed Solution As per format provided at Annexure 2.4			-						
4.	CVs of Proposed Project Team As per format provided at Annexure 2.5 <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>Program Manager</td></tr> <tr><td>Solution Architect</td></tr> <tr><td>Database Expert</td></tr> <tr><td>Security Expert</td></tr> <tr><td>System Admin</td></tr> <tr><td>Network Expert</td></tr> </table>	Program Manager	Solution Architect	Database Expert	Security Expert	System Admin	Network Expert			-
Program Manager										
Solution Architect										
Database Expert										
Security Expert										
System Admin										
Network Expert										
5.	Format for Proposed Project Team As per format provided at Annexure 2.6			-						
6.	Undertaking-Technical Support Arrangement with OEM As per format provided at Annexure 2.7			-						
7.	The Bidder shall quote only one specific make and model from only one specific OEM, for each of the goods. Providing more than one option shall not be allowed. All goods quoted by the Bidder must be associated with item code and names and with printed literature describing configuration and functionality.			Letter number and date for declaration:						
8.	The OEM for each products or solutions quoted should be in the business of that product or solution or technology for at least 5 (Five) years as on the date of release of the RFP.			Letter number and date for declaration by the OEM:						
9.	All the OEMs should have authorized presence in India either directly or through channel partner(s) as on the date of release of RFP.			Letter number and date for declaration by the OEM:						
10.	The bidder's proposed OEM should not have been blacklisted by any State / Central Government Department or Central /State PSUs as on bid submission date.			Letter number and date for declaration:						
11.	OEM Authorization Letter As per format provided at Annexure 2.8			Name of OEM (s): Letter No.-						

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				Date of Letter:
12.	Total Responsibility Declaration As per format provided at Annexure 2.9			-
13.	Declaration of Data Security As per format provided at Annexure 7			-
14.	Project experience (s)			Project Name: Date of Work Order: Duration of the Project: Project Cost:

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Annexure 2.2 - Technical Bid Cover Letter

(To be submitted on the Letterhead of the Bidder)

Date: dd/mm/yyyy

To,
The Executive Director,
Gwalior Smart City Development Corporation Limited

Subject: Bid for "Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS) for Gwalior City"

RFP Reference No: <>

Dear Sir,

I <<name of the undersigned Bidder >>, having read and examined in detail all the bidding documents in respect of "Request for Proposals for Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS) for Gwalior City" do hereby propose to provide our services as specified in the bid submitted by us.

It is hereby confirmed that I / We are entitled to act on behalf of our company / corporation / firm / organization and empowered to sign this document as well as such other documents, which may be required in this connection.

We declare that all the services shall be performed strictly in accordance with the RFP documents.

We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to GSCDCL is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the department in its evaluation process. We also confirm that we shall not attract conflict of interest in principle.

We confirm that our financial proposal has adhered to the mandatory ceiling for CAPEX bid price i.e. 65% of total bid price to be offered for this tender.

We hereby declare that in case the contract is awarded to us, we shall submit the contract Performance bank guarantee in the form prescribed at Annexure 8 of the RFP Volume I.

We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.

We understand that our bid is binding on us and that you are not bound to accept a Bid you receive. This bid is valid for 180 days after opening of technical bid. We shall extend the validity of the bid if required by Authority.

Thanking you,

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Yours sincerely,

(Signature of Bidder's authorized person)

Printed Name Designation

Seal

Date: Place:

Business Address:

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Annexure 2.3 - Format for Project Citation

Particulars	Details	Attachment Number	Ref.
Name of the project			
Client for which the project was executed			
Project Details			
Description of the project			
Scope of services			
Total cost of the project			
Duration of the project (no. of months, start date, completion date, current status)			
Letter from the client to indicate the successful completion of the projects (if any) / Or Self Certificate			
Copy of Work Order/Agreement			

Note: Bidder is required to use above formats for all the projects referenced by the bidder for the technical qualification criteria

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Annexure 2.4 - Structure of Proposed Solution

Bidders are required to provide a detailed approach & methodology to execute the entire project. Bidders are advised to comply with the below provided headers/approach components while detailing out their solution. The following components are indicative and bidders may provide addition points which add value to the proposed solution.

1. Understanding of requirement and Implementation approach
 - Understanding of requirements
 - Proposed Architectures and its components
 - Work Plan & its adequacy
2. Proposed solution & Implementation Strategy
 - Unpriced Bill of Material
 - End to end integrated solution design and architecture
 - Features of the proposed applications, data management and analytics
 - Select case studies of implementation of proposed applications meeting similar requirements
 - Hardware details & deployment, data centre architecture, Proposed strategy and integration approach encompassing all solutions
 - Timelines and modalities for implementation in a time bound manner
 - Project implementation approach, strategy and operations & maintenance plan including comprehensiveness of fall-back strategy and planning during rollout
 - Any other area relevant to the scope of work and other requirements of the project
3. Assessment of Manpower deployment, Training and Handholding plan
 - Deployment strategy of Manpower
 - Contingency management
 - Mobilization of existing resources and additional resources as required
 - Training and handholding strategy
4. Project Monitoring and Communication Plan– Bidder's approach to project monitoring and communications among stakeholders.
5. Risk Management Plan – Bidder's approach to identify, respond / manage and mitigate risks
6. Quality Control plan - Bidder's approach to ensure quality of work and deliverables
7. Operation and Maintenance Plan
8. Escalation matrix during contract period

Note:

- All the pages (documentary proofs and other documents that may be attached) should contain page numbers and would have to be uniquely serially numbered.
- Inadequate information shall lead to disqualification of the bid.

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Annexure 2.5 – Format for CV of Key Personnel – As per Bidders format

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Annexure 2.6 – Format for Proposed Project Team

Implementation

Sr.	Proposed Role	Resource Name	Qualification	Experience	Area of Expertise	Task Assigned	Time committed for the engagement
1.	Team Leader-cum-Program Manager						
2.	Solution Architect						
3.	Database Expert						
4.	Security Expert						
5.	System Admin						
6.	Network Expert						
7.						

Note: The above list of project team personnel provided by the bidder shall have the specialised experience as per the requirement of Scope of work.

O&M

Sr.	Proposed Role	Resource Name	Qualification	Experience	Area of Expertise	Task Assigned	Time committed for the engagement
1.	Team Leader-cum-Program Manager						
2.	Database Expert						
3.	Security Expert						
4.	System Admin						
5.	Network Expert						

For Resources proposed for O&M phase, following minimum qualification and Experience would be required -

Sr.	Proposed Position	Education, Experience & Other Requirements as per Clause 2.3.18.1
1.	Team Leader-cum-Program Manager	
2.	Database Expert	
3.	Security Expert	

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Sr.	Proposed Position	Education, Experience & Other Requirements as per Clause 2.3.18.1
4.	System Administrator	
5.	Network Expert	

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[Annexure 2.7 – Undertaking - Technical Support Arrangement with OEM](#)

<< To be printed on letter head of Bidder and Signed by Authorized Signatory>>

Date:

To,
The Executive Director
Gwalior Smart City Development Corporation Limited

Dear Sir,

Subject: Request for Proposals for Selection of Master System Integrator for Implementation of Intelligent Traffic Management System (ITMS)

We, the undersigned, having read and examined the requirements of the project, have licensed all our products /COTS that should complement the solution in the best possible way and that all the business and functional requirements should be fulfilled either by the products/COTS or through customizations.

We have/will enter(ed) into requisite arrangements with the OEMs for the following:

- Professional Services and Technical Support: We confirm that we have chosen the products from OEMs who have professional support services in India (or through their authorized channel partners). These professionals shall be made available as and when required for supporting all technical aspects of project implementation, solution maintenance and support during entire period of Project including extended period if any as stated in RFP. This does not include web support or remote support.
- Vetting of solution: We confirm that OEM's support should be taken for vetting of the technical solution as proposed and implemented. In case there are multiple OEM's, I/We shall take individual OEM support for vetting of their respective technical solution.
- It is hereby confirmed that I/We are entitled to act on behalf of our company and empowered to sign this document as well as such other documents, which shall be required in this connection.
- Summary of Arrangement with OEMs for implementation and operations support

(Signature of the Authorized signatory of the Bidder) Name:

Designation: Seal:

Date: Place:

Business Address:

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Annexure 2.8 – Format for OEM Authorization

(This form has to be provided by the OEMs of the products proposed)

Date:

To,
The Executive Director
Gwalior Smart City Development Corporation Limited

RFP Ref: <>

Dear Sir,

We....., (name and address of the manufacturer) who are established and reputed manufacturers of (name of the products) for years of presence in India and having factories/development centres at (address of manufacturing / development locations) do hereby authorize M/s (name and address of the bidder) to bid, negotiate and conclude the contract with you against the above mentioned tender for the following equipment / software manufactured / developed by us –

1.
2.
3.

We give the undertaking that proposed products & solutions (please name the products & solutions) are fully compliant to the specifications published in the RFP.

We herewith certify that the above mentioned equipment / software products are not end of the life and we hereby undertake to support these equipment / software for the duration of minimum 5 years from the date of final Go-Live.

Yours faithfully,

(Name of the authorized signatory, Designation, Contact number & Address)

Note:

1. This letter of authority should be on the letterhead of the OEM and should be signed by an authorized person having the power of attorney from the OEM.
2. OEMs need to give compliance on functional & technical specifications mentioned in the RFP of their proposed products and solutions on the letterhead duly signed by an authorized person having the power of attorney from the OEM.

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Annexure 2.9 - Total Responsibility Declaration

This is to certify that I undertake the total responsibility for the defect free operation of the proposed solution as per the requirement of the RFP within the duration mentioned in the RFP.

(Authorised Signatory) Signature:

Name:

Designation:

Address:

Seal:

Date:

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Annexure 2.10 – Project Plan

A Detailed Project Plan covering break-up of each phase into the key activities, along with the start and end dates must be provided as per format given below.

Activity-Wise Timelines							
Sl. No.	Items of Activity	Week-wise Program till implementation and thereafter month-wise program for O & M phase					
		1	2	3	4	5
1	Activity 1						
1.1	Sub-Activity 1						
1.2	Sub-Activity 2						

Annexure 2.11 – Manpower Deployment Plan

I. Till Go-Live (Implementation)

Manpower distribution									
Sl. No.	Role	Month wise time to be spent by each personnel (in days)						Total	
		Month 1	Month 2	Month 3	Month 4	Month 5	-----		
1	Team Leader-cum-Program Manager								Onsite
2	Database Expert								Onsite
3	Security Expert								Onsite
4	System Admin								Onsite
5	Network Expert								Onsite
6	Technicians and Field Staff								Onsite

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

II. After Go-Live (Operation & Maintenance phase)

Sl. No.	Role	Month wise time to be spent by each personnel (in days)					Total
		Year 1	Year 2	Year 3	Year 4	Year 5	
1	Team Leader-cum-Program Manager						
2	Database Expert						
3	Security Expert						
4	System Admin						
5	Network Expert						
6	Technicians and Field Staff						
7	Operators						
8							
9							
10							
TOTAL							

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Annexure 3 – Guidelines for Financial Proposal

Annexure 3.1 - Financial Proposal Cover Letter

(To be submitted on the Letterhead of the Bidder)

Date:

To,
The Executive Director
Gwalior Smart City Development Corporation Limited

Subject: Bid for “Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS) for Gwalior City”

RFP Reference No: <Reference Number>

Dear Sir,

1. We, the undersigned bidder, Having read & examined in detail, the bidding document, the receipt of which is hereby duly acknowledged, I/ we, the undersigned, offer to supply/ work as mentioned in the scope of the work, Bill of Material, Technical Specifications, Service Level Standards & in conformity with the said bidding document for the same.
2. I / We undertake that the prices are in conformity with the specifications prescribed. The quote/ price are inclusive of all cost likely to be incurred for executing this work. The prices are inclusive of all taxes except GST as mentioned in the financial bid (BoQ).
3. I / We undertake, if our bid is accepted, to deliver the goods & services in accordance with the delivery schedule specified in the RFP.
4. I/We undertake to successfully operationalize the entire solution as per scope of work mentioned in the RFP document.
5. I/ We have examined and have no reservations to the Bidding Documents, including any corrigendum/addendums issued by GSCDCL;
6. I/We understand that any additional hardware and software required to make the entire solution operational shall have to be provided by us.
7. I/ We hereby declare that in case the contract is awarded to us, we shall submit the contract performance bank guarantee as prescribed in the RFP.
8. I / We agree to abide by this bid for a period of 180 days from the date of bid submission and it shall remain binding upon us and may be accepted at any time before the expiry of that period.
9. Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.
10. I/ We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.
11. We understand that you are not bound to accept the lowest or any bid you may receive. We agree to all the terms & conditions as mentioned in the RFP document and submit that we have not submitted any deviations in this regard.

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

In witness thereof, I/we submit this Bid under and in accordance with the terms of the RFP document.

Date: Place:

Yours faithfully,

(Signature of the Authorised signatory)

(Name and designation of the of the Authorised signatory)

Name and seal of Bidder

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Annexure 3.2 - Financial Proposal Format & Instructions

To be submitted on e-Tendering Portal only (portal website)

RFP Reference No: <>

Cost for Selection of Master System Integrator for implementation of Intelligent Traffic Management System (ITMS) for Gwalior City

Sl #	Head	Amount (in Rs.)	Amount (in words)
1	Total CAPEX price (inclusive of all taxes except GST)	-	
2	Total OPEX price (inclusive of all taxes except GST)	-	
3	Total Price Proposal (1+2) (inclusive of all taxes except GST)	-	

1. CAPEX bid price proposed by the bidder shall not exceed 65% of total Bid price under any circumstances. In case the bidder quotes higher figures towards capital costs the same shall be restricted to 65% while making payments towards Capex. Any value quoted towards Capex over and above 65% limit will be paid in equal quarterly instalments during O&M along with quarterly payment for each quarter.
2. Prices indicated in the schedules shall be inclusive of all taxes except GST. The prices should also specify 5 year support cost as per provided formats.
3. It is mandatory to provide breakup of all Taxes, Duties and Levies wherever asked for.
4. GSCDCL reserves the right to ask the MSI to submit proof of payment against any of the taxes, duties, levies indicated.
5. GSCDCL shall take into account all Taxes, Duties & Levies for the purpose of evaluation
6. All items provided should be under Insurance. The Insurance should be for entire duration of the Project for 6 Years and comprehensive covering damages for Theft, Fire, Natural Calamities, Riots and Terrorists activities etc.
7. Bidder should provide all prices as per the prescribed format under this Annexure 3.2.
8. All the prices are to be entered in Indian Rupees and in the Indian Numerical format ONLY
9. The Unit Rate as mentioned in the following formats may be used for the purpose of 'Change Order' for respective items, if any. However, based on the market trends, GSCDCL retains the right to negotiate this rate for future requirement
10. The variation in individual item of quantities permitted, provided it shall not exceed $\pm 20\%$ in individual item of quantities. The successful bidder shall not object to the upward or downward variation in quantities of any item within the variation limits.
11. Payment for additional quantities within the variation limit shall be made at tender rates and the tender rates shall be valid for entire duration of the contract.
12. No claim shall be entertained or become payable for price variation of additional quantities
13. Bidder shall be bound to give same or more % of discount on the list price of the OEMs on the future purchases (additional purchases within the contract period) by GSCDCL. Bidder shall ensure that the future products supplied are of latest specifications as per the OEM roadmap.

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

14. *GSCDCL also intends to utilize various rates obtained through this tender for requirements across various departments. Bidders are requested to factor this larger demand and give the best possible rate to GSCDCL.*
15. *Line items mentioned in the Commercial Formats are for representation purpose and MSI may propose Higher or better technology / solution (with proper justification). Bidders are required to suitably add line items / merge the cost components depending upon their proposed solution.*
16. *No escalations of prices will be considered under any circumstances.*
17. *Bidders must carefully read the Scope, Technical & Functional Requirements and the SLAs mentioned in this RFP and accordingly propose the software, hardware, accessories and services and their respective quantities required to completely meet the requirements of this RFP. To meet the requirements of this RFP, no request for Change Order shall be entertained.*
18. *GSCDCL may ask bidder to provide breakup of estimation sheet of each component.*
19. *GSCDCL reserves the right to ask the Bidder to submit proof of payment against any of the taxes, duties, levies indicated.*
20. *The Bidder needs to account for all Out of Pocket expenses, no additional payment shall be made by GSCDCL whatsoever.*
21. *Bidder should refer the RFP Volume II for details on the technical requirements of the system and the benchmark specifications for the items mentioned in the financial formats.*
22. *Any component/fixtures/ancillary/adjunct to the specified item shall be deemed to have been included in the unit rates quoted above.*
23. *Bidders must carefully read the Scope, Technical Requirements and the SLAs mentioned in the RFP and accordingly propose the software, hardware, accessories and services and their respective quantities required to completely meet the requirements of this RFP.*
24. *GSCDCL reserves the right to extend the O&M contract at price mutually agreed at the time of such extension.*
25. *25% of the procurement value for below mentioned item (or any item which the Ministry of Electronics and Information Technology (MeitY) has notified in the Policy for providing preference to domestically manufactured electronic products (PMA) on 23.12.2013.) should be from domestic manufacturer of electronic products. In case Bidder do not propose domestic manufacturer product for mentioned items, GSCDCL will have right to change the same during procurement. In case none of the domestic manufacturer match discovered price of selected MSI, Purchaser (GSCDCL) will continue with the proposed make and model of item. Bidder can propose other make and model from domestic manufacturer for these 25% of the items –*
 - *Outdoor Box Cameras*
 - *Outdoor PTZ Cameras*
 - *ANPR Cameras*
 - *Fixed Bullet IR Cameras*
 - *Switches*
 - *L3 Switches*
 - *Switches/Router*
 - *Monitoring Workstations*

Thanking you,
Yours faithfully

Signature of the authorized representative of the Bidder

Name:

Designation:

Seal:

Date:

Place:

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Business Address:

<< To be printed on the Bidder's Letter Head and shall be signed by Authorized Signatory >>

Annexure 3.3 Price Component for CAPEX

Sl. #	Line Item/Description	Unit	Quantity 1	Unit Rate (in Rs.) 2	Total CAPEX Price (in Rs.) 3=1x2
A	TRAFFIC MANAGEMENT COMPONENTS				
1	Intelligent Traffic Management System (ITMS) for a 3 arm -Junction with complete hardware and software including traffic controller, mounting infrastructure, UPS, Outdoor Cabinet with suitable mounting, earthing, surge protection arrangement, accessories etc. as required.	Junction	18		
2	Intelligent Traffic Management System (ITMS) for a 4-arm Junction with complete hardware and software including traffic controller, mounting infrastructure, UPS, Outdoor Cabinet with suitable mounting, earthing, surge protection arrangement, accessories etc. as required	Junction	13		
3	PA system including hardware, software mounting infrastructure, accessories etc. at junctions	Junction	31		
4	PA System Software Application at ICC	Number	1		
5	ITMS Software Application at ICC	Licence	1		
B	TRAFFIC ENFORCEMENT COMPONENTS				
1	Red Light Violation Detection (RLVD) System, Speed Violation Detection (SVD), No Helmet, Triple Ridding with complete hardware and software including Speed detectors , ANPR cameras, IR, Local Processing Unit, with cabling, accessories & Mounting Infrastructure Switch, Junction UPS, software licenses etc. as required	Lane	173		
2	Preparation of Junction Infrastructure as per IRC guidelines for enforcement.	Junction	31		
3	RLVD (including Speed, No Helmet, Triple Ridding etc.) Application Software at ICC	License	1		
4	ANPR Software Application at ICC	License	1		
5	SVD Software Application at ICC	License	1		

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Sl. #	Line Item/Description	Unit	Quantity 1	Unit Rate (in Rs.) 2	Total CAPEX Price (in Rs.) 3=1x2
6	E-Challan software Application at ICCC including integration with State/ RTO/ Vahan & Sarathi, Payment Portal/Mobile App / Payment Gateway etc.	License	1		
C	ICCC AND ITMS Control Centre (DC)				
1	ICT and Non-ICT Infrastructure for Data Center including but not limited to Racks, Servers, Storage, Operating systems, cabling, Electrical Panelling, Earthing, Networking,	Number	1		
2	Enterprise Management System (including SLA Management, Helpdesk Management, Network Management, etc.)	Number	1		
3	Integration with ICCC	LS	1		
4	Video Wall 70" in 6x2 matrix including mounting	Number	12		
5	Video Wall Controller including software	Number	1		
6	Video wall Management software License	Number	1		
7	Monitoring Workstations each with 2 Monitors 21 inches including operating system, peripherals, Microsoft Office suite etc.	Number	10		
8	Civil Work and interiorwork, furniture and fixtures s, one 55" TV, terminal desks (for 10 workstations), etc.	LS	1		
9	Access Control System	LS	1		
10	Air Conditioning for Data Centre as per requirement	LS	2		
D	Additional line items, if any				
1	Any other line items as per proposed solution of Bidder. Bidder to include each line item separately with quantity proposed.				
2	Additional item 1, if any				
3	Additional item 2, if any and so on				

Thanking you,
Yours faithfully

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

(Signature of the authorized representative of the Bidder)

Name:

Designation:

Seal:

Date:

Place:

Business Address:

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

<< To be printed on the Bidder's Letter Head and shall be signed by Authorized Signatory >>

Annexure 3.4 Price Component for OPEX

Sl. #	Description	Unit	Qty	Year 1		Year 2		Year 3		Year 4		Year 5		Total OPEX for 5 years inclusive of all taxes except GST
				Unit Rate (in Rs.)	OPEX Year 1 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 2 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 3 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 4 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 5 (in Rs.)	
		1	2	3	4= 2X3	5	6 =2X5	7	8 =2X7	9	10 =2X9	11	12 =2X11	13= 4+6+8+10+12
A. Project Manpower														
1	Team Leader-cum-Program Manager	month	12		-		-						-	-
2	Database Expert	month	as proposed											
3	Security Expert	month	as proposed											
4	System Admin	month	as proposed											
5	Network Expert	month	12											
6	Technicians and Field Staff	month	as proposed											
7	Operators including e-Challan Processing Staff (O&M Phase) in 2 Shifts	month	as proposed											
B. CONNECTIVITY														

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Sl. #	Description	Unit	Qty	Year 1		Year 2		Year 3		Year 4		Year 5		Total OPEX for 5 years inclusive of all taxes except GST
				Unit Rate (in Rs.)	OPEX Year 1 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 2 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 3 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 4 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 5 (in Rs.)	
				1	2	3	4= 2X3	5	6 =2X5	7	8 =2X7	9	10 =2X9	
1	Connectivity between ICCD and Junctions	Number	31		-		-						-	-
C E-CHALLAN PRINTING AND DELIVERY														
1	E-Challan Printing, Processing, Sorting, making Entry and insertion in the Envelope for Dispatch	month	12		-		-						-	-
2	E-Challan Delivery Charges by Post Per E-Challan)	month	12		-		-						-	-
D Additional line items, if any														
1	Any other line items as per proposed solution of Bidder. Bidder to include each				-		-						-	-

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Sl. #	Description	Unit	Qty	Year 1		Year 2		Year 3		Year 4		Year 5		Total OPEX for 5 years inclusive of all taxes except GST
				Unit Rate (in Rs.)	OPEX Year 1 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 2 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 3 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 4 (in Rs.)	Unit Rate (in Rs.)	OPEX Year 5 (in Rs.)	
				1	2	3	4= 2X3	5	6 =2X5	7	8 =2X7	9	10 =2X9	
	line item separately with quantity proposed.													
2	Additional item 1, if any				-		-						-	-
3	Additional item 2, if any and so on				-		-						-	-
4					-		-						-	-
TOTAL OPEX PRICE					-		-						-	-

Thanking you,
Yours faithfully

(Signature of the authorized representative of the Bidder)

Name:
Designation:
Seal:
Date:
Place:
Business Address:

For resources proposed for O&M phase, minimum education qualification and experience shall be as given below (bidder need not to submit CVs for these positions, however CVs of resources need to be approved by GSCDCL before deployment) -

Sr.	Proposed Position	Education, Experience & Other Requirements
1.	Team Leader-cum-Program Manager	Same as proposed for the Implementation Phase
2.	Database Expert	a) Educational Qualification: BE / B. Tech / MCA or equivalent b) Certification: Any in Database (from the proposed OEM for this project)
3.	Security Expert	a) Educational Qualification: BE / B. Tech / MCA or equivalent b) Certification: Any in Software Security (CISM, CISSP, ComPTIA Security+) c) Work experience in the capacity of Security Expert: 5 Years and Above
4.	System Administrator	a) Educational Qualification: BE / B. Tech / MCA or equivalent b) Certification: Any in System Administration c) Work experience in the capacity of System Administrator: 5
5.	Network Expert	a) Educational Qualification: BE / B. Tech / MCA or equivalent b) Certification: Any in Network Administration c) Work experience in the capacity of Network Expert: 5 years and above

Annexure 4 - Format for Declaration by the bidder for not being Blacklisted / Debarred
(To be submitted on the Letterhead of the responding company)

Date: dd/mm/yyyy

To,
The Executive Director
Gwalior Smart City Development Corporation Limited

Subject: Declaration for not being debarred / black-listed by Central / any State Government departments in India as on date of submission of the bid

RFP Reference No: <Reference Number>

Dear Sir,

I, authorized representative of, hereby solemnly confirm that the Company is not debarred / black-listed by any Central/State Government/ PSU entity in India or similar agencies globally for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices or for any other reason as on last date of submission of the Bid. In the event of any deviation from the factual information/ declaration, GSCDCL reserves the right to reject the Bid or terminate the Contract without any compensation to the Company.

Thanking you,

Yours faithfully,

Signature of Authorized Signatory (with official seal)

Date:

Name:

Designation:

Address:

Telephone & Fax:

E-mail address:

Annexure 5 - Format of sending pre-bid queries

RFP Reference No: <>

Bidder Request and Clarification					
Name and complete official address of Organization submitting query / request for clarification			Telephone, Fax and E-mail of the organization Tel: Fax: Email:		
Sr.	RFP Vol	Clause No.	Page No.	Content of RFP Requiring Clarification	Clarification required
1					
2					

Signature:

Name of the Authorized signatory: Company seal:

Date and Stamped

Note:

1. Bidder(s) are requested to send the queries in PDF with Sign and Company Seal and also in MS Excel for making consolidation process easy.
2. **Only systems integrators shall be allowed to participate in the pre-bid meeting and queries raised by them shall be addressed.**
3. **Any query reaching after this cut-off date, shall not be entertained.**

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Annexure 6 - Power of Attorney / Letter of Authorization

[To be executed on non-judicial stamp paper of the appropriate value in accordance with relevant Stamp Act. The stamp paper to be in the name of the company who is issuing the power of attorney]

Know by all men by these presents, we (Name of the Bidder and address of their registered office) do hereby constitute, appoint and authorize Mr. / Ms.....(Name and residential address of Power of attorney / Letter of Authorization holder) who is presently employed with us and holding the position of as our Attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our Proposal for the "Request for Proposal for The Selection of Master System Integrator for Implementation of Intelligent Traffic Management System (ITMS)", including signing and submission of all documents and providing information / responses to the GSCDCL, representing us in all matters before GSCDCL, and generally dealing with the GSCDCL in all matters in connection with our Proposal for the said Project.

We hereby agree to ratify all acts, deeds and things lawfully done by our said Attorney pursuant to this Power of Attorney / Letter of Authorization and that all acts, deeds and things done by our aforesaid Attorney shall and shall always be deemed to have been done by us.

For

Name:

Designation:

Date:

Time:

Business Address:

Seal:

Accepted,

(Signature) (Name, Title and Address of the Attorney / Authorized Signatory)

Note:

- The mode of execution of the Power of Attorney / Letter of Authorization should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant (s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.
- The Power of Attorney / Letter of Authorization shall be provided on Rs.100/- stamp paper.
- The Power of Attorney / Letter of Authorization should be supported by a duly authorized resolution of the Board of Directors of the Bidder authorizing the person who is issuing this power of attorney / letter of authorization on behalf of the Bidder.

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

- MSI has to submit the Power of Attorney / letter of authorization in favour of Authorized signatory in below given format.

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

[Annexure 7 - Declaration of Data Security](#)

(To be submitted on the Letterhead of the bidder)

To,
The Executive Director
Gwalior Smart City Development Corporation Limited

RFP Ref: <-->

Dear Sir,

We..... Who are established and reputable bidder having office at..... Do hereby certify that GSCDCL shall have absolute right on the digital data and output products processed / produced by us. We shall be responsible for security / safe custody of data during processing.

We also certify that the data will not be taken out of the GSCDCL's premises on any media. The original input data supplied to us by other Agency/ GSCDCL and output products processed / produced from input data will not be passed on to any other agency or individual other than the authorized person of GSCDCL. We shall abide by all security and general instructions issued by GSCDCL from time to time.

We also agree that any data from our computer system will be deleted in the presence of GSCDCL official after completion of the project task.

Thanking you,

Yours faithfully,

Authorized Signatory of the MSI Designation

Date:

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

Annexure 8 – Format for Performance Bank Guarantee

RFP Ref : < --- >

Date:

Bank Guarantee No.:

To,
The Executive Director,
Gwalior Smart City Development Corporation Limited

Dear Sir,

PERFORMANCE BANK GUARANTEE – For <Project Name> WHEREAS

M/s. (name of Bidder), a company registered under the Companies Act, 1956, having its registered and corporate office at (address of the Bidder), (hereinafter referred to as “our constituent”, which expression, unless excluded or repugnant to the context or meaning thereof, includes its successors and assigns), agreed to enter into a Contract dated (Hereinafter, referred to as “Contract”) with you for “Request for Proposals for Selection of, in the said Contract.

We are aware of the fact that as per the terms of the Contract, M/s. (name of Bidder) is required to furnish an unconditional and irrevocable Bank Guarantee in your favour for an amount of 10% of the Total Contract Value, and guarantee the due performance by our constituent as per the Contract and do hereby agree and undertake to pay any and all amount due and payable under this bank guarantee, as security against breach/ default of the said Contract by our Constituent.

In consideration of the fact that our constituent is our valued customer and the fact that he has entered into the said Contract with you, we, (name and address of the bank), have agreed to issue this Performance Bank Guarantee.

Therefore, we (name and address of the bank) hereby unconditionally and irrevocably guarantee you as under:

In the event of our constituent committing any breach / default of the said Contract, and which has not been rectified by him, we hereby agree to pay you forthwith on demand such sum(s) not exceeding the sum of 10 % of the Total Contract Value (CAPEX + OPEX) i.e.,.....<in words> without any demur.

Notwithstanding anything to the contrary, as contained in the said Contract, we agree that your decision as to whether our constituent has made any such default(s) / breach(es), as aforesaid and the amount or amounts to which you are entitled by reasons thereof, subject to the terms and conditions of the said Contract, will be binding on us and we shall not be entitled to ask you to establish your claim or claims under this Performance Bank Guarantee, but will pay the same forthwith on your demand without any protest or demur.

This Performance Bank Guarantee shall continue and hold good till 180 days after completion of the Contract Period, subject to the terms and conditions in the said Contract.

We bind ourselves to pay the above said amount at any point of time commencing from the date of the said Contract until 6 months after the completion of Contract Period.

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

We further agree that the termination of the said Agreement, for reasons solely attributable to our constituent, virtually empowers you to demand for the payment of the above said amount under this guarantee and we would honor the same without demur.

We hereby expressly waive all our rights: Requiring to pursue legal remedies against GSCDCL; and For notice of acceptance hereof any action taken or omitted in reliance hereon, of any defaults under the Contract and any resentment, demand, protest or any notice of any kind.

We the Guarantor, as primary obligor and not merely Surety or Guarantor of collection, do hereby irrevocably and unconditionally give our guarantee and undertake to pay any amount you may claim (by one or more claims) up to but not exceeding the amount mentioned aforesaid during the period from and including the date of issue of this guarantee through the period.

We specifically confirm that no proof of any amount due to you under the Contract is required to be provided to us in connection with any demand by you for payment under this guarantee other than your written demand.

Any notice by way of demand or otherwise hereunder may be sent by special courier, telex, fax, registered post or other electronic media to our address, as aforesaid and if sent by post, it shall be deemed to have been given to us after the expiry of 48 hours when the same has been posted. If it is necessary to extend this guarantee on account of any reason whatsoever, we undertake to extend the period of this guarantee on the request of our constituent under intimation to you.

This Performance Bank Guarantee shall not be affected by any change in the constitution of our constituent nor shall it be affected by any change in our constitution or by any amalgamation or absorption thereof or therewith or reconstruction or winding up, but will ensure to the benefit of you and be available to and be enforceable by you during the period from and including the date of issue of this guarantee through the period.

Notwithstanding anything contained hereinabove, our liability under this Performance Guarantee is restricted to 10% of the Contract Value (CAPEX + OPEX), and shall continue to exist, subject to the terms and conditions contained herein, unless a written claim is lodged on us on or before the aforesaid date of expiry of this guarantee.

We hereby confirm that we have the power/s to issue this Guarantee in your favour under the Memorandum and Articles of Association / Constitution of our bank and the undersigned is / are the recipient of authority by express delegation of power/s and has / have full power/s to execute this guarantee under the Power of Attorney issued by the bank in your favour.

We further agree that the exercise of any of your rights against our constituent to enforce or forbear to enforce or any other indulgence or facility, extended to our constituent to carry out the contractual obligations as per the said Contract, would not release our liability under this guarantee and that your right against us shall remain in full force and effect, notwithstanding any arrangement that may be entered into between you and our constituent, during the entire currency of this guarantee.

Notwithstanding anything contained herein:

Our liability under this Performance Bank Guarantee shall not exceed 10 % (CAPEX + OPEX) of the Total Contract Value. This Performance Bank Guarantee shall be valid only from the date of signing of Contract to 180 days after the End of Contract Period; and

Selection of Master System Integrator (MSI) for Implementation of Intelligent Traffic Management System (ITMS)

We are liable to pay the guaranteed amount or part thereof under this Performance Bank Guarantee only and only if we receive a written claim or demand on or before 180 days after the completion of Contract Period.

Any payment made hereunder shall be free and clear of and without deduction for or on account of taxes, levies, imports, charges, duties, fees, deductions or withholding of any nature imposts.

This Performance Bank Guarantee must be returned to the bank upon its expiry. If the bank does not receive the Performance Bank Guarantee within the above-mentioned period, subject to the terms and conditions contained herein, it shall be deemed to be automatically cancelled.

This guarantee shall be governed by and construed in accordance with the Indian Laws and we hereby submit to the exclusive jurisdiction of courts of Justice in India for the purpose of any suit or action or other proceedings arising out of this guarantee or the subject matter hereof brought by you may not be enforced in or by such count.

Dated this day 20XX.

Yours faithfully,

For and on behalf of the Bank,

(Signature)

Designation

(Address of the Bank)

Note:

This guarantee will attract stamp duty as a security bond.

A duly certified copy of the requisite authority conferred on the official/s to execute the guarantee on behalf of the bank should be annexed to this guarantee for verification and retention thereof as documentary evidence in the matter.

[End of Document](#)